

Skrill Volusion Module Configuration Guide

Integration with Skrill via Volusion

This guide describes how to install and configure the Volusion module for taking payments on the Skrill Payment Platform.

www.skrill.com

Version 1.2

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Version Control Table

Date	Version	Description
August 2020	1.0	Guide Created
May 2022	1.1	Changed administrator email to processing email.
December 2022	1.2	Removed reduced header and footer section.
		The count of merchant accounts has been corrected.
		Updated new gateway images.

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1. ABOUT THIS GUIDE

Objectives and target audience

This guide describes how to install and configure the Skrill Volusion module. It assumes that you have an existing Volusion installation.

Conventions used in this guide

The table below lists the conventions used in this guide.

Table 1-1: List of conventions

Convention	Description	
Code example	Used to illustrate example code, functions, and commands.	
File path	Used to indicate a file path or folder structure.	
Glossary	Glossary term	
Menu1 > Menu option2 >	Indicates a menu path.	

2. INTRODUCTION

What is the Volusion module?

Volusion is an eCommerce platform, which provides online merchants with a flexible shopping cart system, as well as control over the look-and-feel, content, and functionality of their online store.

Volusion has been fully integrated with Skrill's online payment solution called Quick Checkout. Installing and configuring the Skrill Payment Solution module provides a simple, secure, and convenient option for connecting to Skrill's online payment processing platform via Volusion.

Skrill customers using Volusion have access to a wide range of card and alternative payment methods.

Signing up for a Skrill account

Before you can start accepting payments through Skrill, you need to open a free merchant account by completing the online application form here.

Once your application has been approved you can configure your Skrill credentials in your Skrill merchant account and then copy them in your Volusion backend and start taking payments.

3. INSTALLING AND CONFIGURING VOLUSION

Secret Word and API Password

It is mandatory to setup a secret word and API/MQI password for your Skrill merchant account before configuring the Skrill Volusion module. The secret word is used to authenticate the data sent back to your Volusion server after payment. You must obtain the IP address of your Volusion server to configure the API/MQI password. You can find this IP address by executing the following command from a command prompt:

ping <server domain name>

For example:

ping example.volusionserver.com

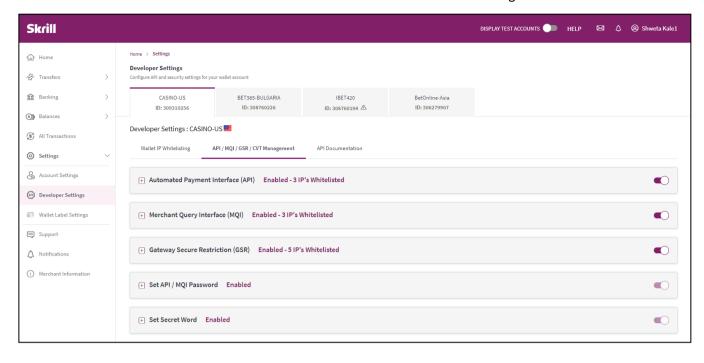
Pinging example.volusionpserver.com [145.76.160.206] with 32 bytes of data:

Make a note of the set of numbers in the square brackets. This is the IP address. Now you have the IP address, you can setup the secret word and API/MQI password as follows:

- 1. Log in to your Skrill merchant account at www.skrill.com.
- 2. Go to Settings >> Developer settings >> API / MQI / GSR / CVT Management (Figure 3-1).
- 3. Check the **Enable service** checkboxes next to the API and MQI sections.
- 4. For each section, specify the IP address(es) or IP address range of your Volusion server. This prevents payment or money transfer requests from other IP addresses if your secret word or API password is compromised. All requests from other IP addresses are denied. Access can be granted to:
 - a. A single IP address (e.g., 145.76.160.206 using the example above).
 - b. Multiple IP addresses, separated by space (e.g., 192.168.0.210.0.0.2).
 - c. A subnet in CIDR notation (e.g., 192.168.0.0/24).
- 5. Set Secret Word using the toggle and click **Save** to confirm.

Note: Your Secret Word must contain at least: 8 characters, 1 uppercase letter, 1 lowercase letter, and 1 number.

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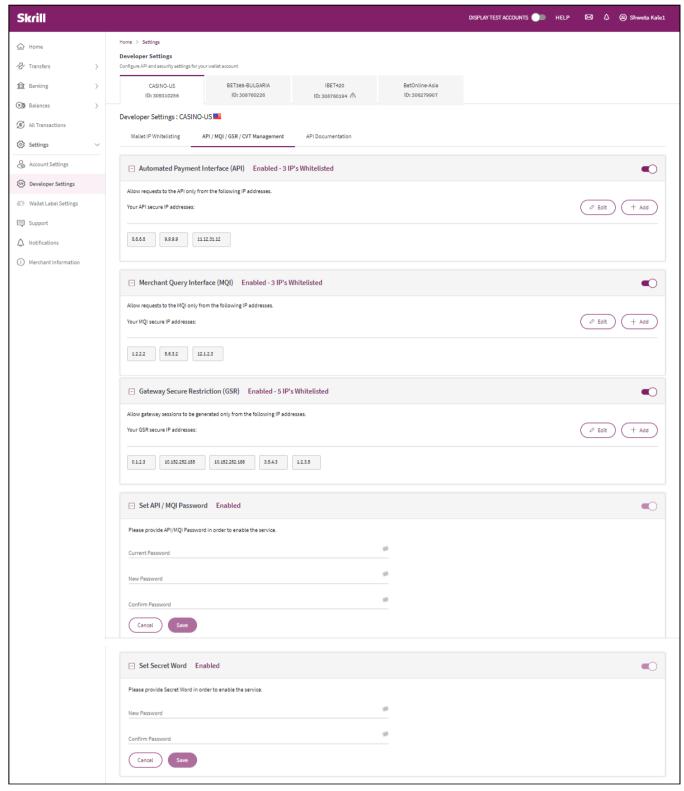


Figure 3-1: Configuring a Secret Word and API/MQI Password

Download Skrill on your Volusion backend

The next stage of the Volusion integration is to configure the Volusion module to connect to your Skrill account. The steps are as follows:

- 1. Go to **Settings > Payment**.
- 2. In the Gateway Name drop-down, select Skrill.
- 3. In the Merchant Email field, enter the processing email that is registered with your

Skrill merchant account.

- 4. Select your **Default Language** and **Default Currency**.
- 5. Click **Save**.

4. CUSTOMER EXPERIENCE

This section describes the customer's checkout experience when using the Skrill Volusion module.

Note: We only describe the Checkout process from the payment selection step onwards as the previous steps are unchanged.

The steps are as follows:

1. Click a payment method from the list of available payment methods (this list depends on the customer's country, the payment options configured for your Skrill account, and the payment options configured in the Skrill Volusion Module.

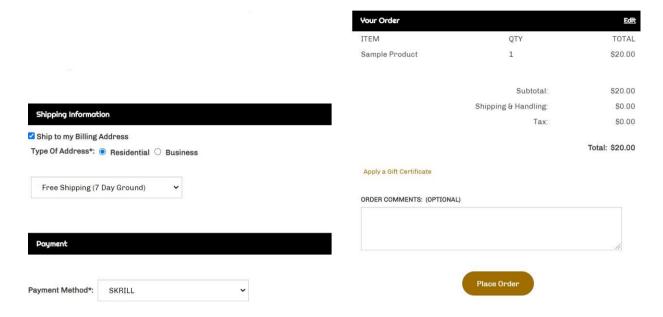


Figure 4-1: Volusion Checkout Payment selection showing different payment methods

2. Enter Payment details in the Skrill Payment Form.

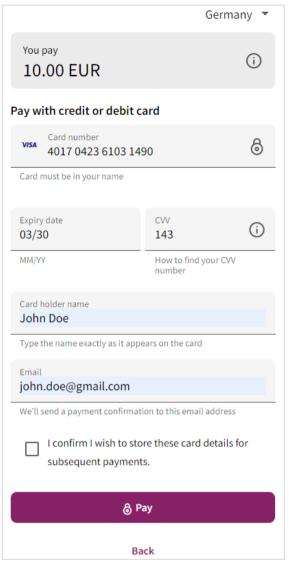


Figure 4-2: Enter Payment Details in the Skrill Payment Form

3. Click **Pay Now** to complete the payment. If all is correct, the payment form will display the following screen:



Figure 4-3: Successful Payment

5. REFUND INFORMATION

Currently refund is not supported in Volusion. To complete refund, please login to your Skrill merchant account and follow the below steps:

- 1. Click on All transactions.
- 2. Find the transaction which should be refunded.
- 3. Click **refund** from right hand side column.
- 4. Type the amount which should be refunded.
- 5. Click confirm return.

Once you have completed the refund in your Skrill account, please login to your Volusion account to update transaction status manually.

6. **TESTING**

We provide two test cards shown in the table below for use with test merchant accounts. When using these card numbers enter an expiry date in the future and a random CVV number.

Table 6-1: Test Cards

Brand	Card Number
MasterCard	5438311234567890
Visa	4000001234567890

Should you wish to test Skrill in DEMO shops please get in touch with Skrill support at newbusiness@paysafe.com, so we can provide you with access.